

BECOME AN INTERPRETER

Do you speak French and another language

Would you like to act as an interpreter for people in your community using Montréal's health and social services network?

To offer your services to the Banque interrégionale des interprètes (BII), either as a self-employed worker or a freelancer, send your CV to bi.recrutement.ccsmtl@ssss.gouv.qc.ca.

[Tout relier](#)

Become an interpreter

The Banque interrégionale des interprètes (interregional interpreters' bank) facilitates access to health and social services for people not fluent enough in French or English. The Banque enables better communication between a health professional and the client.

The Banque works with qualified interpreters to offer safe provision of quality interpretation services in about 60 languages. More than 300 interpreters provide around 40,000 hours of interpretation services annually.

- [Access interpretation services.](#)

What is an interpreter?

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To ensure safe provision of quality services and respect the obligations set out in legal frameworks, including in the Act Respecting Health Services and Social Services, as well as in professional orders' codes of ethics, interpretation services are provided by trained self-employed or freelance interpreters.

BII staff validate the interpreters' qualifications and ensure they abide by the ethics of interpretation in the health network.

Support from an interpreter helps overcome linguistic barriers that can considerably impede service quality and accessibility, equitable access and even the rights of individuals. Ultimately, the interpreter can foster:

- trust between the client and the professional.
- full transmission of essential explanations.
- optimization of understanding, appropriation and desired outcomes.
- obtention of informed consent.
- adherence to the proposed treatment or use of services offered.
- safer intervention (reduced risk of errors) for the establishment, the professional conducting the intervention as well as the person receiving the service.

The BII offers interpretation mandates as needed to self-employed interpreters. Therefore, accepting a mandate is not equal to being employed by the BII. Rather, it is a collaboration between the BII and the interpreter providing the service.

Needs vary and the BII cannot guarantee the number of hours an interpreter will work. An interpreter who already works in the health and social services network can become a BII interpreter if they accept requests for services outside regular work hours only.

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